

## Fibrus Mobile and TV Survey ("Survey")

### Free prize draw

#### Terms & Conditions

1.	<b>The Prizes</b>	<p>There are 5 prizes, each for a £100 Amazon eGift card, and 5 winners will be chosen from a random draw.</p> <p>The prizes are non-exchangeable, non-transferrable, and not redeemable for cash.</p>
2.	<b>The Survey</b>	<p>The Survey is running from 31 March 2026 to 11.59pm on 14 April 2026.</p>
3.	<b>Eligibility</b>	<p>The prize draw ("<b>Prize Draw</b>") is free to enter and is open to every current Fibrus Broadband customer, with an active and fully up to date account at the date the draw is made, who submits a completed online Survey form and provides their email address after completing the Survey.</p> <p>Any Survey form received by us after this time (whether or not it was sent before) will be void and will not be entered into the Prize Draw.</p> <p>Our employees, or employees of our related companies and suppliers (and their immediate families) or any other person professionally connected with the Survey or Prize Draw are ineligible to enter the Prize Draw.</p> <p>Returned Survey forms will be void and ineligible for entry into the Prize Draw if they:</p> <ul style="list-style-type: none"><li>do not comply with these terms and conditions; or</li><li>are incomplete.</li></ul> <p>Our decision as to whether an entrant (or their submitted Survey form) is eligible for this Prize Draw is final and we are not obliged to provide any reasons for disqualification.</p>
4.	<b>How to enter</b>	<p>To enter the Prize Draw, simply follow the instructions to complete the Survey form.</p> <p>Only one entry per person. Entries on behalf of another person and joint submissions will be disqualified.</p> <p>By submitting your completed Survey form and entry into the Prize Draw, you confirm that you have read and understood these terms and conditions and agree to be bound by them.</p> <p>Entries that do not comply with the Prize Draw rules will be void and will be ineligible to participate in the Prize Draw or receive a prize.</p>
5.	<b>Selection of winners</b>	<p>The lucky winners will be randomly selected from all valid entries submitted. The draw will take place on 15 April 2026 at 2pm.</p> <p>The decision of Fibrus Broadband will be final.</p>
6.	<b>Contacting the winners</b>	<p>We will use all reasonable efforts to contact each winner over a reasonable period of time not exceeding 72 hours on or after the draw, using the contact details provided in the completed Survey form.</p> <p>If it has not been possible to contact a winner in that time, or if a winner is unable to attend the event, their prize will be forfeited and offered to another eligible winner drawn at the same time as the original draw.</p> <p>We will email each winner their Amazon eGift card. Help and guidance about how to activate and spend your Amazon eGift card, frequently asked questions and Amazon eGift card terms &amp; conditions can be found at <a href="http://www.amazon.co.uk">www.amazon.co.uk</a>.</p>
7.	<b>Use of personal information</b>	<p>We will use your personal information only in accordance with these terms and conditions and our processing notice at <a href="https://www.fibrus.com/privacy-policy">https://www.fibrus.com/privacy-policy</a>.</p>
8.	<b>Our liability</b>	<p>While nothing in these terms and conditions will limit our liability for death or personal injury caused by our negligence or for fraud, we will not be legally responsible to entrants or any winner for any losses that were not foreseeable to us or to the entrant at the time of entry to the Prize Draw or which are caused by a third party.</p> <p>To the extent permitted by applicable law, our liability under or in connection with the prize or these terms and conditions shall be limited to the cost price of the prize in question.</p>

9.

**About us**

The promoter is Fibrus ISP (NI) Ltd (Company number NI693046) of 108 - 113 Dargan Crescent, Belfast, Northern Ireland, BT3 9JP and Fibrus ISP (GB) Ltd (Company number 14525121) of c/o Buckingham Corporate Services Limited First Floor, 85 Great Portland Street, London, United Kingdom, W1W 7LT) – together “Fibrus Broadband”.