

Fibrus 2026 Rage Room Experience

Terms & Conditions

1.	The Experience	<p>Fibrus Broadband is giving away 16 individual prizes for the Fibrus Rage Room Experience (Experience).</p> <p>Each prize is for one winner's admission to our Rage Room experience taking place at Heathland's Industrial Estate, Carlisle CA6 4RP</p> <p>Successful applicants will be invited to take part in a supervised rage room experience delivered in partnership with Smash Space Limited.</p> <p>The experience will take place in Carlisle on Wednesday 1 April 2026. Sessions will run between 4:00pm and 8:00pm, with each session lasting approximately 15 minutes.</p> <p>Participants will be provided with appropriate safety equipment and supervised by trained staff from Smash Space throughout the experience.</p> <p>No cash alternative is available and the experience is non-transferable.</p>
2.	Eligibility	<p>The experience is free to enter and is open to residents of Cumbria aged 18 years or over.</p> <p>Employees of Fibrus, Smash Space, their related companies, suppliers, agents (and their immediate families), or anyone professionally connected with the promotion are not eligible to enter.</p> <p>Entries will be void if they:</p> <ul style="list-style-type: none">• do not comply with these terms and conditions; or• are incomplete. <p>Our decision as to whether an entrant (or their entry) is eligible for this promotion is final and we are not obliged to provide any reasons for disqualification.</p>
3.	How to enter	<p>To enter the promotion, go to our website at www.fibrus.com/rageroom and follow the instructions to complete the entry form.</p> <p>There is a limit of one entry per person. Excess entries will be void.</p> <p>By submitting your entry, you confirm that you have read and understood these terms and conditions and agree to be bound by them.</p> <p>Entries that do not comply with the promotion rules will be void and will be ineligible to participate in the experience.</p>
4.	Dates for the promotion	<p>Entries will open at 12:00pm on Tuesday 10 March 2026.</p> <p>The closing date for entries is 5:00pm on Monday 16 March 2026.</p> <p>Entries received after this time (whether or not they were sent before) will be void and will not be entered into the promotion.</p> <p>Successful applicants will be selected as soon as possible after the closing date</p>
5.	Selection of participants	<p>Due to limited capacity, a number of participants will be selected from all eligible entries correctly submitted in accordance with these terms and conditions.</p> <p>The decision of Fibrus will be final.</p>
6.	Contacting participants	<p>We will use all reasonable efforts to contact selected participants within 48 hours of selection using the contact details provided in their entry.</p> <p>Participants may be contacted by Fibrus or its appointed PR agency (We are Intro) acting on its behalf.</p> <p>If it has not been possible to contact a selected participant in that time, or if the participant is unable to attend the experience on Wednesday 1 April 2026, the place may be forfeited and offered to another entrant.</p>

7.	Attending the experience	<p>Participants must attend the experience at the time allocated by Fibrus.</p> <p>Participants are responsible for arranging and paying for their own travel to and from the venue in Carlisle.</p> <p>The rage room experience is operated by Smash Space Limited, an independent third-party provider.</p> <p>Participants must comply with all safety instructions provided by Smash Space staff during the experience.</p> <p>Participants will be required to sign a Smash Space participation waiver and safety agreement prior to taking part.</p> <p>Participants who refuse to sign the waiver or fail to follow safety instructions may not be permitted to participate.</p> <p>Participants confirm that they:</p> <ul style="list-style-type: none"> • are aged 18 years or over • are physically able to take part in the experience • are not pregnant • do not have any medical condition or injury that would make participation unsafe.
8.	Publicity and use of personal information	<p>Any personal information submitted as part of an entry will be used to process the entry and facilitate participation in the experience.</p> <p>Please see our privacy policy at https://www.fibrus.com/privacy-policy for more details on how we will use personal information.</p> <p>By taking part, participants agree to reasonable participation in publicity relating to the promotion and the experience.</p> <p>This means that we may use names, images, photographs, video footage and other information captured during the experience in promotional materials without payment and without time restriction.</p>
9.	Filming and consent	<p>Video and photography will take place during the experience for use in publicity and promotional materials.</p> <p>All films, recordings and photographs will be owned by Fibrus and may be used publicly and/or for promotional purposes.</p>
10.	Our liability	<p>Nothing in these terms and conditions limits or excludes our liability for death or personal injury caused by our negligence or for fraud.</p> <p>The rage room experience is operated and delivered by Smash Space Limited, an independent third-party provider.</p> <p>Participation in the experience is subject to Smash Space's own safety procedures, waiver and insurance arrangements.</p> <p>Fibrus accepts no responsibility for the operation of the experience itself and will not be liable for any loss, injury or damage arising from participation in the activity, except where such liability cannot be excluded by law.</p>
11.	About us	<p>The promoter is Fibrus ISP (NI) Ltd (Company number NI693046) of 108 - 113 Dargan Crescent, Belfast, Northern Ireland, BT3 9JP - Fibrus Broadband.</p>
12.	Changes to promotion	<p>Fibrus reserves the right to amend, suspend or withdraw the promotion where it becomes necessary to do so due to circumstances beyond its reasonable control.</p>