

## Fibrus Broadband Customer Portal Launch

### Customer Tech Bundle Free Prize Draw

#### Terms & Conditions

<b>The Prize</b>	<p>To celebrate the launch of our new Fibrus Customer Portal on Monday 15<sup>th</sup> December 2025, we are running a free prize draw and are giving one lucky customer the chance to win a tech bundle prize valued at c£2,000, comprising:</p> <ul style="list-style-type: none"> <li>• a Samsung 55-inch UE55U8000FK smart 4K UHD HDR LED TV; &amp;</li> <li>• a Nintendo Switch 2 console; &amp;</li> <li>• an Apple iPad Air 2025 11 inch; &amp;</li> <li>• an Amazon Echo Show 8 Smart Speaker; &amp;</li> <li>• an Apple Watch series 11; &amp;</li> <li>• an Amazon fire tv stick.</li> </ul>
<b>How to enter</b>	<p>The promotion will run until midnight on Sunday 15<sup>th</sup> March 2026 (the <b>Closing Date</b>).</p> <p>You can enter the prize draw simply by registering your customer details on Fibrus Customer Portal <a href="#">here</a> by the Closing Date. If you register after the Closing Date, you will not be eligible to receive the prize.</p> <p>On the day the draw takes place:</p> <ul style="list-style-type: none"> <li>• you must be a connected Fibrus Broadband customer; and</li> <li>• your account must be up to date, and not in arrears; and</li> <li>• your account/service must not be restricted or suspended for breach; and</li> <li>• you must not have given us notice to cancel or terminate your contract (and you must not have received any such notice from us).</li> </ul> <p>You confirm that you have read and understood these terms and conditions and agree to be bound by them.</p> <p>Our employees, or employees of our related companies and suppliers (and their immediate families) or any other person professionally connected with the promotion are ineligible to enter.</p> <p>Entries that do not comply with the promotion rules will be void and will be ineligible to receive the prize.</p> <p>Our decision as to whether an entrant (or their entry) is eligible for this promotion is final.</p>
<b>Selection of winner</b>	<p>The winner of the promotion will be the first eligible entrants randomly selected from all entries correctly submitted in accordance with these terms and conditions.</p> <p>We will make the draw by Wednesday 18<sup>th</sup> March 2026.</p>
<b>Contacting the winner</b>	<p>We will contact the winner personally as soon as practicable after the draw providing instructions on how to claim your prize. The prize may not be claimed by a third party on your behalf.</p> <p>Reasonable efforts will be made to make contact over a period of 3 days. If it has not been possible to contact the winner in that time, the prize will be forfeited and awarded to the next eligible entrant.</p>
<b>Publicity and use of personal information</b>	<p>Please note that your personal information will be used to process your entry, to publish the name of the winner and to contact you about your entry. Please see our privacy policy at <a href="https://www.fibrus.com/privacy-policy">https://www.fibrus.com/privacy-policy</a> for more details regarding how we will use your personal information.</p> <p>By entering this giveaway, the winner consents to their reasonable participation in publicising this promotion and Fibrus Broadband. The winner also agrees that we may film, record or photograph them in connection with the promotion and/or the prize. We will own these films, recordings or photographs and may use them publicly and/or for any promotional purposes. The winner waives any moral rights or rights to payment that they may have.</p>
<b>Our liability</b>	<p>While nothing in these terms and conditions will limit our liability for death or personal injury caused by our negligence or for fraud, we will not be legally responsible to entrants or winners for any losses that were not foreseeable to us or to you at the time of entry to this promotion or which are caused by a third party.</p>
<b>About us</b>	<p>The promoter is Fibrus ISP (NI) Ltd (Company number NI693046) of 108 - 113 Dargan Crescent, Belfast, Northern Ireland, BT3 9JP - Fibrus Broadband.</p>