

Fibrus Broadband Black Friday 2025 - new customers

Promotion runs from 3 November 2025 to 14 December 2025, inclusive

Promotion valid in Fibrus network areas (excluding Off-net postcodes), which you can find on our website and can be accessed [here](#)

Subsidised Programme

| Broadband Package | Full Fibre 150 (150Mb) | Full Fibre 500 (500 Mb) | Full Fibre 1000 (1Gb) | Full Fibre 2000* (2Gb) |
|-----------------------------|---------------------------|----------------------------|------------------------------|------------------------------|
| Standard Monthly Price | £29.99 | £34.99 | £39.99 | £129.99 |
| Promotion Monthly Price | £17.99 | £23.99 | £32.99 | £59.99 |
| Total Home Wi-Fi Guarantee | × | ✓ | ✓ | ✓ |
| Standard Equipment Included | 1 Amazon eero 6+ router | 2 Amazon eero 6+ routers | 2 Amazon eero Pro 6E routers | 2 Amazon eero Pro 6E routers |
| Gift card included | × | £30 Amazon eGift Card | £100 Amazon eGift Card | × |

Commercial Programme

| Broadband Package | Full Fibre 150 (150Mb) | Full Fibre 500 (500 Mb) | Full Fibre 1000 (1Gb) | Full Fibre 2000* (2Gb) |
|-----------------------------|---------------------------|----------------------------|------------------------------|------------------------------|
| Standard Monthly Price | £24.99 | £29.99 | £34.99 | £129.99 |
| Promotion Monthly Price | £17.99 | £23.99 | £32.99 | £59.99 |
| Total Home Wi-Fi Guarantee | × | ✓ | ✓ | ✓ |
| Standard Equipment Included | 1 Amazon eero 6+ router | 2 Amazon eero 6+ routers | 2 Amazon eero Pro 6E routers | 2 Amazon eero Pro 6E routers |
| Gift card included | × | £30 Amazon eGift Card | £60 Amazon eGift Card | × |

* Full Fibre 2000 is subject to availability in your area.

For add-ons for all Full Fibre plans (Eero 6+ router, Eero Pro 6+ router, Fibrus Talk and Static IP) visit our [Price Guide](#)

What is the Total Home Wi-Fi guarantee?

- At least 10Mbps download speed in every eligible room - see qualification criteria below.
- Troubleshooting and support from Fibrus to optimize router placement and speed.
- One additional Amazon eero router will be provided at no additional cost (same router as per the Full Fibre broadband package purchased), if needed.
- An engineer visit, if required after receiving an additional router, to optimize the customer's service.
- If 10Mbps still cannot be achieved in every eligible room, then provided the customer has followed any reasonable instructions given by Fibrus, the customer may cancel the contract within 30 days after the engineer's visit, and without attracting any early contract termination fees.
- However, the customer must still pay for (i) any broadband services provided up to the point of cancellation; and (ii) any non-standard installation works.

What are the qualifying criteria for the Total Home Wi-Fi guarantee?

- Up to 5 bedrooms.
- Up to 3 reception rooms.
- No basements, cellars or below street level rooms.
- Main dwelling house only, no outbuildings, sheds, or garden rooms.
- Any structural changes or extensions to the home after the broadband package is purchased are not covered.
- Total property area does not exceed 3000 square feet.
- Customer must agree to technical home visit from a Fibrus engineer if required to optimise your Wi-Fi service.
- Any additional reasonable criteria or requirements stipulated by Fibrus from time to time.

Black Friday - terms & conditions

1. You'll first need to check if Fibrus Broadband is available at your address. To do this, please visit the website at www.fibrus.com or call us on 028 9099 3230.
2. The promotion is valid only during the period stated at the top of these terms & conditions.
3. In order to qualify for this offer and gift card, you (your household) must genuinely be a new customer (or you are a returning customer with not less than a 3 month break in your previous Fibrus broadband service).
4. You must have an accepted sales order for Fibrus Broadband during the offer period, pay your first bill and continue to be a customer for at least 30 days immediately following the date your broadband service commences.
5. We will email your Amazon eGift card to you after the qualifying criteria above have been achieved.
6. Help and guidance about how to activate and spend your eGift Card, frequently asked questions and eGift terms & conditions can be found at www.amazon.co.uk.
7. No cash alternative is offered in place of your Amazon eGift Card.
8. Our normal [terms & conditions](#) will apply to all broadband contracts.
9. An 18-month minimum contract term is required from the date your broadband is connected.
10. At the end of the contract term, the price of your broadband package will change to our then out of contract monthly price, see our [Price Guide](#).
11. The discount excludes add-on service costs (e.g. anytime unlimited call package plan and VOIP services) which will incur the normal monthly charges at the prevailing rate(s) during the full term of your contract.
12. This promotion cannot be used in conjunction with any other Fibrus broadband plan or promotion.
13. We will use your personal information only in accordance with our terms and conditions, see our [Processing Notice \(Customer\)](#).

Switching Early: Contract Buy Out Scheme - terms & conditions

1. To be eligible for our Contract Buy Out Scheme, you must be in a broadband contract with another provider and are switching early to Fibrus Broadband.
2. You (your household) must genuinely be a new customer (or you are a returning customer with not less than a 3 month break in your previous Fibrus broadband service).
3. We will provide a payment contribution up to a maximum value of £400 towards any early termination fees for your current broadband contract.
4. If your final bill from your broadband provider is over the value of £400 you will be responsible for covering the excess amount yourself.

5. Our payment contribution is for broadband services only, and not for other add-ons, unpaid bills for subscriptions, mobile charges or late payment fees.
6. Once you've placed your order, you'll need register your claim at [Fibrus existing contract buy out](#).
7. You will need to send us the final bill from your broadband provider, showing the early termination fee and also evidence that you have paid this bill. The bill must be for the same name and address as the name and address on your Fibrus Broadband subscription.
8. You must complete your claim within 40 days of your Fibrus Broadband services commencing.
9. You must be installed with Fibrus Broadband, pay your first Fibrus Broadband bill and continue to be a Fibrus Broadband customer for at least consecutive 30 days immediately following the date your Fibrus broadband service commences before any we will make any payment contribution.
10. We will make payment to same bank shown on your account unless you tell us otherwise.
11. The Contract Buy Out Scheme is only available for Fibrus Broadband contracts with a minimum term of 18-months and above.
12. We will allocate the buy out payment over the term of your contract which if terminated early we will be entitled to a refund of the buy out payment on a pro rata basis for any months remaining on your contract, calculated as follows: amount of buy out payment divided by the number of months in your contract term, multiplied by number of complete months remaining on your contract at the date of termination.
13. Our normal [terms & conditions](#) will apply to all broadband contracts.
14. We may amend or withdraw the Contract Buy Out scheme at any time.