

## Fibrus Broadband September Sale 2025 - new residential customers

### Includes Free Echo Pop (Newest Generation)

Promotion runs from 1 September 2025 (web sales from 8 September) to 5 October 2025, inclusive

Promotion valid in Fibrus network areas (excluding Off-net postcodes), which you can find on our website and can be accessed [here](#)

#### Subsidised Programme

Broadband Package	Full Fibre 100 (100Mb)	Full Fibre 500 (500 Mb)	Full Fibre 1000 (1Gb)	Full Fibre 2000* (2Gb)
Standard Monthly Price	£29.99	£34.99	£39.99	£129.99
Promotion Monthly Price	£19.99	£24.99	£34.99	£79.99
Total Home Wi-Fi Guarantee	x	✓	✓	✓
Standard Equipment Included	1 Amazon eero 6+ router	2 Amazon eero 6+ routers	2 Amazon eero Pro 6E routers	2 Amazon eero Pro 6E routers
Free Echo Pop offer	✓	✓	✓	✓

#### Commercial Programme

Broadband Package	Full Fibre 100/150 (100/150Mb)	Full Fibre 500 (500 Mb)	Full Fibre 1000 (1Gb)	Full Fibre 2000* (2Gb)
Standard Monthly Price	£24.99	£29.99	£34.99	£129.99
Promotion Monthly Price	£19.99	£24.99	£34.99	£79.99
Total Home Wi-Fi Guarantee	x	✓	✓	✓
Standard Equipment Included	1 Amazon eero 6+ router	2 Amazon eero 6+ routers	2 Amazon eero Pro 6E routers	2 Amazon eero Pro 6E routers
Free Echo Pop offer	✓	✓	✓	✓

\* Full Fibre 2000 is subject to availability in your area.

For add-ons for all Full Fibre plans (Eero 6+ router, Eero Pro 6+ router, Fibrus Talk and Static IP) visit our [Price Guide](#)

#### *What is the Total Home Wi-Fi guarantee?*

- At least 10Mbps download speed in every eligible room - see qualification criteria below.
- Troubleshooting and support from Fibrus to optimize router placement and speed.
- One additional Amazon eero router will be provided at no additional cost (same router as per the Full Fibre broadband package purchased), if needed.
- An engineer visit, if required after receiving an additional router, to optimize the customer's service.
- If 10Mbps still cannot be achieved in every eligible room, then provided the customer has followed any reasonable instructions given by Fibrus, the customer may cancel the contract within 30 days after the engineer's visit, and without attracting any early contract termination fees.
- However, the customer must still pay for (i) any broadband services provided up to the point of cancellation; and (ii) any non-standard installation works.

#### *What are the qualifying criteria for the Total Home W-Fi guarantee?*

- Up to 5 bedrooms.
- Up to 3 reception rooms.
- No basements, cellars or below street level rooms.
- Main dwelling house only, no outbuildings, sheds, or garden rooms.
- Any structural changes or extensions to the home after the broadband package is purchased are not covered.
- Total property area does not exceed 3000 square feet.
- Customer must agree to technical home visit from a Fibrus engineer if required to optimise your Wi-Fi service.
- Any additional reasonable criteria or requirements stipulated by Fibrus from time to time.

#### Terms & Conditions

1. You'll first need to check if Fibrus broadband is available at your address. To do this, please visit the website at [www.fibrus.com](http://www.fibrus.com) or call us on 028 9099 3230.
2. The promotion is valid only during the period stated at the top of these terms & conditions.
3. In order to qualify for this promotional offer, you (your household) must be a new customer and have an accepted sales order for Fibrus broadband during the promotional period.
4. Fibrus' normal residential customer terms and conditions will apply to all broadband contracts.
5. A 12-month minimum contract term is required from the date your broadband is connected.
6. At the end of the contract term, the price of your broadband package will change to our then out of contract monthly price, see our [Price Guide](#)
7. The discount excludes add-on service costs (e.g. anytime unlimited call package plan and VOIP services) which will incur the normal monthly charges at the prevailing rate(s) during the full term of your contract.

8. This promotion cannot be used in conjunction with any other Fibrus broadband plan or promotion.
9. Fibrus will use your personal information only in accordance with our terms and conditions, see our [Processing Notice \(Customer\)](#)

#### **Echo Pop Terms & Conditions**

1. Fibrus will email an Amazon Echo Pop promotional code on expiry of the 14 days cooling off period following your Full Fibre Broadband installation unless we have ended or, you have cancelled, your contract. The Echo Pop promotional code can only be redeemed against an Echo Pop (Newest Generation) on [amazon.co.uk](https://amazon.co.uk).
2. The Echo Pop redemption code will be valid for redemption until 28 December 2025.
3. A customer (their household) is entitled to receive one Echo Pop only. This promotion may not be used in conjunction with any other offer or promotion.
4. The promotion has no cash alternative and is non-transferable.
5. Postage and packing costs will be applied to each item in accordance with Amazon's standard delivery rates and policies.
6. Amazon's [Conditions of Use & Sale](#) apply to your Echo Pop purchase on Amazon.co.uk. All terms found [here](#) apply to your purchase and use of the Echo Pop (Newest Generation).