

Fibrus – ‘Refer a Friend’ Terms & Conditions 10 November 2022

The following conditions will apply to the ‘Refer a Friend’ offer:

1. You must be an existing Fibrus customer and refer someone to Fibrus who becomes a Fibrus broadband customer in accordance with these Terms & Conditions.
2. The eligible broadband services are listed here on our web site - Residential Fibre Broadband | FTTP Broadband | Fibrus (it is well worth checking to make sure your friend can receive Fibrus broadband before referring).
3. Referrals can only be placed via the dedicated ‘Refer a Friend’ web page (www.fibrus.com/refer) having first been given an access code from Fibrus. Do not share the access code with anyone else.
4. To refer a friend using the link, you will need to enter their postcode, house number, name, mobile phone number and email address. You must have your friend’s permission to give us this information so that we can contact them to sign them up for our products and services. Before making a referral, please direct them to our Processing Notice here: <https://www.fibrus.com/privacy>. Similarly the referred friend must follow the instructions outlined in the follow up email confirmation from Fibrus and wait until they are contacted by Fibrus to complete their broadband order. If the referred person places an order outside this process, the refer a friend offer for both parties will be invalidated.
5. You can refer as many of your friends and family members as you like. They/their household must be a new Fibrus broadband customer, and they/their household must not have been a Fibrus broadband customer in the previous 12 months.
6. You cannot refer yourself or switch an existing Fibrus broadband service to someone else in the same household.
7. The offer is limited to one customer/friend e-voucher claim only per broadband connection. Where more than one Fibrus customer refers the same person, the first customer referrer only will qualify for the Fibrus e-voucher.
8. You and your friend will each receive an £80 e-voucher after your friend has become a connected Fibrus broadband customer, ordinarily within 8 weeks.
9. No cash alternative is offered in place of an e-voucher.
10. The ‘Refer a Friend’ offer is valid for 6 months only from the date at the beginning of these Terms & Conditions and is similarly valid whilst e-voucher stocks last.
11. If the ‘Refer a Friend’ offer is no longer valid when your friend becomes a connected customer, then no e-voucher will be available to either you or the friend.